

<b>marantz®</b> <b>SERVICE BULLETIN</b>		Date: 15-May.-2003	Model: DV7010,DV17,DV18
		Page: 1 / 3	REF.NBR: MZ02-041
Circulation:		Application:	
x for information customer complaint in case of service mandatory .....		See Below	
		Subject: Can not playback DVD disc “ Cell ”	
		Int.ref:	

**[PHENOMENON]**

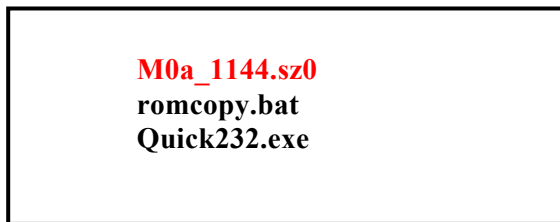
The menu appears, after can not playback.

**[SOLUTION]**

1. Update firmware version to [ **Ver.1.144** ] for /A1B, /A1G, /N1B, /N1G  
File name is “ **Ver1.144\_DV17\_18A\_7010** ”
2. Update firmware version to [ **Ver.1.148** ] for /C1G, /L1G, /K1G, /S1G.  
File name is “ **Ver1.148\_DV17\_18A\_7010** ”

Service tool is DATA UPDATE KIT part no.\***DV12S1Jig**.  
Up grade the firmware are attached to the E-mail

File name is **Ver1.144\_DV17\_18A\_7010**

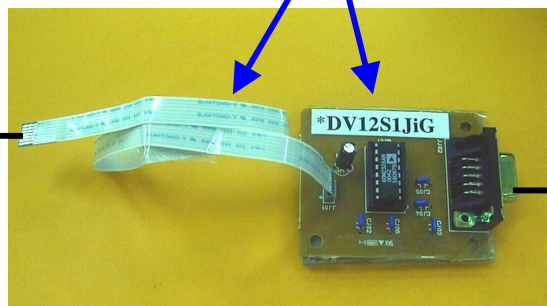


File name is **Ver1.148\_DV17\_18A\_7010**



**DATA UPDATE KIT**  
part no. **\*DV12S1Jig**

**DOWN LOAD CONNECTOR**  
**JV06**  
**PM01 MAIN BOARD**



**PC serial port 1 (COM1)**

**[REMARKS]**

The countermeasure apply to this claim only.

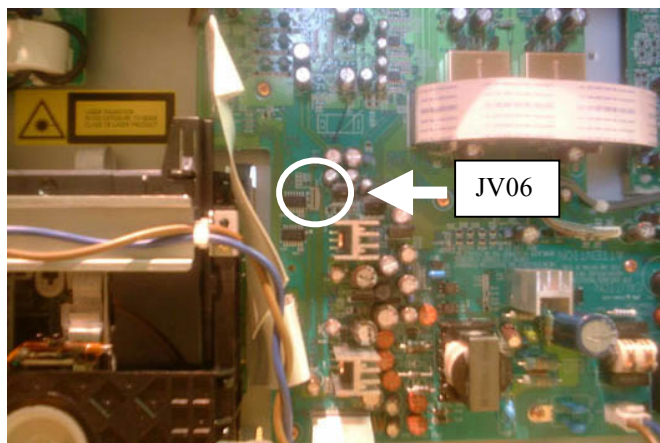
Approved by **S.NAGAO**

Written by

## DV7010 / DV18A(DV-18mk2) / DV-17 Firmware Update Procedure

### Preparation

1. Copy following files to your PC. Those should be put into 1 folder.  
\*\*\*\*\*.sz0 ( Firmware file : ex. M0a\_1144.sz0 )  
**romcopy.bat**  
**Quick232.exe**
2. Make sure that DVD player is turn off the power switch and Disc hasn't been inserted
3. Open the top lid of the DVD player
4. Connect the straight cable between **PC serial port1 (COM1)** and **DATA UPDATE KIT**
5. Connect **Flat wire** between **DATA UPDATE KIT** and the service connector (**JV06**) of the DVD player .



### Writing

6. Open the MS-DOS window.
7. Move the directory which copied the files.
8. Input ' **romcopy \*\*\*\*\*.sz0** ' ( \*\*\*\*\*.sz0 is firmware file name ) and press **Enter** key.
9. **Turn on** the DVD player.

